Keeping accurate time is at the heart of the JobClock system, but occasionally the date and time can be set incorrectly on a JobClock.

TimeSummit displays a Bad Dates message on the Dashboard when trying to process punches that don't have current dates.

You can see the invalid punches within **Tools > Collection Details**, but they will not display in your Time Cards until the dates are corrected.

To resolve this, you'll need to do a couple things:

1. Fix the underlying cause of the incorrect date and time

2. Set the JobClock to the correct date and time

3. Correct the punches with incorrect times

If JobClock punches appear from the year 1970, this means your JobClock lost power and the date and time has been reset. This often points to a low battery condition, or a clock that wasn't set after the battery was changed.

To fix this:

1. Replace the battery on your JobClock if it has not been recently replaced

2. Collect from your JobClock using a FastTrakker Pro or compatible mobile device that has the correct date and time

3. As part of the collection, the date and time will be set to the proper value

If JobClock punches appear to have an incorrect date and time (but not 1970), then the time may have been set incorrectly at the last collection. The date and time on a JobClock is set by the device that's collecting it. If the collection device has the wrong date and time, then the JobClock will be set incorrectly.

To fix this:

1. Verify that the device you're collecting with—a FastTrakker Pro or a mobile device—has the correct date and time

2. Collect from the JobClock. As part of the collection, the date and time will be set to the proper value

Please note that the date and time on a FastTrakker Pro is set when you synchronize it with your computer. If the date and time is incorrect, sync it first, then collect from your JobClock.