

The Microsoft .NET Framework (pronounced “dot-net framework”) is a software technology by Microsoft that provides a consistent way for developers to create applications and work within the Windows environment. It is an integral Microsoft Windows component required by many software applications, including TimeSummit, AccountLinx, SyncLinx, and SyncCenter.

If the .NET Framework is missing or corrupted, ExakTime programs will not run properly. Typically, this will mean the program failing to run and prompting a Windows error message. In some cases, TimeSummit will simply not run and no error will be displayed.

ExakTime Software version 3.8.1 and below require that Microsoft .NET version 2.0 or later be installed; Version 3.11 and above will require .Net version 4.0 or later. If you are missing this software, you can download it by running Windows Updates.

This is a Windows issue and should be brought to your IT department to decide how to proceed. Your IT department may need to repair or reinstall the Microsoft .NET software that is on your computer. Repairs can usually be done by selecting Programs and Features and choosing Change. If asked to Uninstall or Repair, choose Repair.

If the repair fails, then you may need to uninstall and download the .NET packages from Microsoft to install fresh.

Note that in certain rare cases, the .NET Framework may become corrupt due to a failed Windows Update. If that happens, Windows may not be able to uninstall the .NET Framework using Programs and Features. If you should run into this situation, please contact Microsoft for help fixing this issue.