

2019.8 Release Notes

August 22, 2019



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Release Overview

BirdDogHR is excited to announce the 2019.8 Release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

Enhancements

Onboarding

This release includes the following enhancement to the Onboarding module:

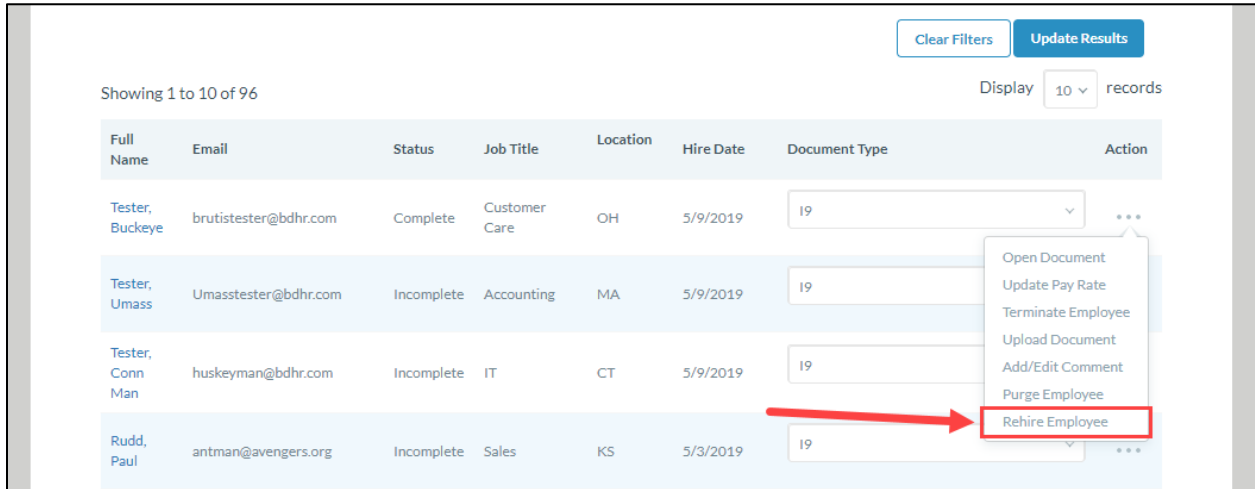
Clarus Onboarding Integration

The Onboarding module now offers integration to Clarus Solutions, providing services to identify tax credits that a company can utilize. After receiving a company code from Clarus and entering it into the Company/Business Unit Settings, new hires will be asked to complete a prepopulated WOTC (Work Opportunity Tax Credit) form that will record the responses into Clarus and potentially provide tax credits.

The screenshot shows a web form titled "Applicant Information" from Buckeye Interactive. The form includes a progress indicator on the right side with the following steps: Applicant Information, Armed Forces Service Record, Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Need Families (TANF), Conditional Certification, and Criminal Record. The "Applicant Information" step is currently active. The form fields are: "First Name" with the value "Gerald" and a clear button; "Last Name" with the value "Turner". Below the form are three buttons: "Save and Finish Later", "Back", and "Next". The footer contains the copyright notice "Copyright © 2019 BirdDogHR | Support | Terms and Conditions" and the logo for "Powered by BirdDogHR? AN ARCORO Company".

Rehire from the Electronic Filing Cabinet

Also being added to Onboarding in the August release is the ability to rehire employees directly from the Electronic Filing Cabinet. For employers that experience cyclical or seasonal hiring, rehiring from the Electronic Filing Cabinet can save administrators or managers a lot of time in creating and processing rehires.



The screenshot shows a web interface for the Electronic Filing Cabinet. At the top right, there are buttons for 'Clear Filters' and 'Update Results'. Below these, it says 'Showing 1 to 10 of 96' and 'Display 10 records'. The main part of the interface is a table with the following columns: Full Name, Email, Status, Job Title, Location, Hire Date, Document Type, and Action. The table contains four rows of employee data. The 'Action' column for each row has a dropdown menu. The 'Rehire Employee' option is highlighted with a red box and a red arrow pointing to it.

Full Name	Email	Status	Job Title	Location	Hire Date	Document Type	Action
Tester, Buckeye	brutistester@bdhr.com	Complete	Customer Care	OH	5/9/2019	19	...
Tester, Umass	Umasstester@bdhr.com	Incomplete	Accounting	MA	5/9/2019	19	...
Tester, Conn Man	huskeyman@bdhr.com	Incomplete	IT	CT	5/9/2019	19	...
Rudd, Paul	antman@avengers.org	Incomplete	Sales	KS	5/3/2019	19	...

If an employee's status in the Electronic Filing Cabinet is either "Complete" or "Terminated" there will be an option to "Rehire Employee". Selecting this will move the user to the Add New Hire page with the form populated with their information. A manager or administrator simply needs to confirm the information and click Rehire.

Additional Enhancements

This release also includes the following minor enhancements:

Enhancement	Description
New “Expanded Candidate Activity Report”	A new ATS report was created to duplicate the Candidate Activity Report with additional fields and activities being reported
New Columns to Open Job Report	Two columns, Active Candidates and Inactive Candidates, have been added to the ATS Open Jobs Report. The columns will return the number of candidates for that job.

Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact support staff at:

- **Phone: 1-877-252-2168**
- **Web:** <http://support.birddoghr.com>
- **Email:** customercare@birddoghr.com

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