2020.8 Release Notes

August 6, 2020

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Release Overview

BirdDogHR is excited to announce the 2020.8 release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

Enhancements

Learning Module

This release includes the following enhancement to the Learning module:

All Certifications Report

A new "All Certifications Report" is available in the Learning module. This report displays every certification for all employees. This report can be viewed online, exported to excel, exported to PDF, and export to word. The All Certifications Report includes the following data: Certification Name, Division, District, Location, Employee Name, Employee ID, Hire Date, Start Date, End Date, Current/Expired.

If you are interested in the All Certifications Report and would like it added to your account, please contact technical support.

Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact support staff at:

Phone: 1-877-252-2168

Web: http://support.birddoghr.com

Email: customercare@birddoghr.com

Copyright Information

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