2020.2 Release Notes

February 20, 2020

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Release Overview

BirdDogHR is excited to announce the 2020.2 release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Customer Success Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.
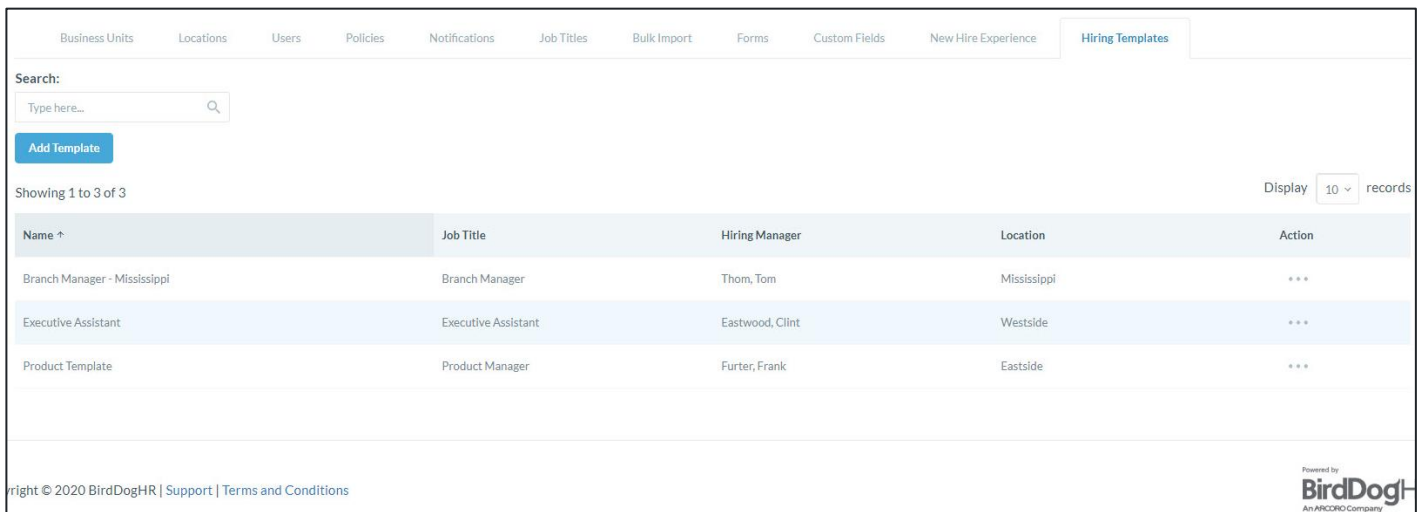
Enhancements

Onboarding Module

This release includes the following enhancement to the Onboarding module:

Hiring Templates

Hiring Template functionality has been added to all onboarding accounts with the 2020.2 release. Hiring Templates allow the hiring process to be streamlined by pre-populating job information on the Add New Hire screen. Instead of manually selecting values for each job information field, a manager can select a Hiring Template for the new hire, which automatically fills in each field with corresponding selections from the template.

A new Hiring Templates tab has been added to the onboarding Administration menu. Users with the Administrator role or the Manager/Admin role will be able to view and make changes to this area with the new "Manage Hiring Templates" user permission.

Once a user has permission to view the Hiring Templates area, they will see a table view of all existing templates and will be able to add new templates using the Add Template button. Adding a template pre-configures six of the fields required when adding a new hire to onboarding.

After templates have been created, they can be enabled for specific locations using the Template Activation Settings option in the Action column. Once activated, managers will be able to select the template from a new Hiring Template dropdown on the Add New Hire page.

Once a template is selected, the corresponding fields on the Add New Hire page will be auto populated with the values selected on the template. The manager can make edits to any of the fields before submitting the new hire if they need to.

Revised State Withholding Forms

The Maryland state withholding form was updated to the most recent version of the form with this release. If any additional states update their withholding forms, BirdDogHR will subsequently update their corresponding form(s) in Onboarding.

Note: Twenty-six additional state withholding forms were updated with patch releases on January 24th and 30th, 2020. Please see the 2020.1 release notes for more information.

Learning Module

This release includes the following enhancement to the learning module:

New Report

A new Assigned Required Courses by Assignment Date report has been added to the learning system reports. This report can be run to find any user that has a specific course assigned within a date range and what their completion status is. The date range pulls from the assignment start date (any assignment for this course that has a start date that falls within this range), which is a required field in the system. This report can be filtered by course. If you would like this report to be added to your account, please contact your BirdDogHR representative.

Additional Enhancements

This release includes the following minor enhancements:

Enhancement	Description
Removed Duplicate Account Management Functionality	Some duplicate account management functions were removed to prevent data from getting out of sync

Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact support staff at:

Phone: 1-877-252-2168

Web: http://support.birddoghr.com

Email: customercare@birddoghr.com

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