

# 2020.9 Release Notes

September 17, 2020



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## Release Overview

BirdDogHR is excited to announce the 2020.9 release for our customers. To aid with communicating updates on multiple modules, all enhancements and updates for the entire BirdDogHR Talent Management System are contained in this document. If you are interested in extending your license to include additional modules, please reach out to your BirdDogHR Account Manager for more information.

This release provides new features, enhancements to existing functionality, as well as resolutions to known issues intended to improve the usability, scalability, and performance of the BirdDogHR Talent Management System. This document will describe the software updates and provide details to help you get started with these enhancements.

# Enhancements

## Talent Module

This release includes the following enhancement to the Talent module:

### Training Report Viewer Role

The Report Viewer role has been renamed to Training Report Viewer and now functions allowing users with this role checked to view specific reports.

Checking the Training Report Viewer role for a user will allow the user to access the following reports if your company has them. The user will see employee information for anyone they are assigned to as a Manager, or any employees who are part of a Business Unit they are assigned to as a Business Unit Controller (if applicable).

- Certifications by location
- Assigned required courses by location
- Complete training by Company Location
- Certification by business unit (if reports are enabled for your account)
- Assigned required courses by business unit (if reports are enabled for your account)
- Complete training report by business unit (if reports are enabled for your account)

Note: Any user who is not a Manager or business unit controller and is given the Training Report Viewer role would not see any data in the reports if added to the company.

When users with the Training Report Viewer log in, they will see a new Report menu.

## Business Unit Reports

For clients using business units, we have added 3 reports that can be filtered by business unit. These reports are:

- Certification by business unit
- Assigned required courses by business unit
- Complete training report by business unit

If you are interested in having these reports added to your account, please contact your Account Manager. Once enabled for your account, Training Administrators and/or Training Report viewers will see them in the Report menu.

## Supported Browsers

The BirdDogHR Talent Management System is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

\* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

## Mobile Device Support

BirdDogHR views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for BirdDogHR to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

## Technical Support

For technical assistance for any of our modules, contact support staff at:

Phone: 1-877-252-2168

Web: <http://support.birddoghr.com>

Email: [customercare@birddoghr.com](mailto:customercare@birddoghr.com)

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