#### **ExakTime Connect Terms of Service**

# 1. Your relationship with Exaktime

- a. Your use of Exaktime's products, software, services and web sites (referred to collectively as the "Services" in this document and excluding any services provided to you by Exaktime under a separate written agreement) is subject to the terms of a legal agreement between you and Exaktime. "Exaktime" means Exaktime Inc., whose principal place of business is at 27001 Agoura Road, Suite 280, Calabasas, CA 91301, United States. This document explains how the agreement is made up, and sets out some of the terms of that agreement.
- b. Unless otherwise agreed in writing with Exaktime, your agreement with Exaktime will always include, at a minimum, the terms and conditions set out in this document. These are referred to below as the "Universal Terms".
- c. Your agreement with Exaktime will also include the terms of any Legal Notices applicable to the Services, in addition to the Universal Terms. All of these are referred to below as the "Additional Terms". Where Additional Terms apply to a Service, these will be accessible for you to read either within, or through your use of, that Service.
- d. The Universal Terms, together with the Additional Terms, form a legally binding agreement between you and Exaktime in relation to your use of the Services. It is important that you take the time to read them carefully. Collectively, this legal agreement is referred to below as the "Terms".
- e. If there is any contradiction between what the Additional Terms say and what the Universal Terms say, then the Additional Terms shall take precedence in relation to that Service.

### 2. Accepting the Terms

- a. In order to use the Services, you must first agree to the Terms. You may not use the Services if you do not accept the Terms.
- b. You can accept the Terms by:
  - i. clicking to accept or agree to the Terms, where this option is made available to you by Exaktime in the user interface for any Service; or

- ii. by actually using the Services. In this case, you understand and agree that Exaktime will treat your use of the Services as acceptance of the Terms from that point onwards.
- c. You may not use the Services and may not accept the Terms if (a) you are not of legal age to form a binding contract with Exaktime, or (b) you are a person barred from receiving the Services under the laws of the United States or other countries including the country in which you are resident or from which you use the Services.
- d. You may not use the Services and may not accept the Terms if (a) you are not of legal age to form a binding contract with Exaktime, or (b) you are a person barred from receiving the Services under the laws of the United States or other countries including the country in which you are resident or from which you use the Services.
- e. Before you continue, you shoold print off or save a local copy of the Universal Terms for your records.

### 3. Language of the Terms

- a. Where Exaktime has provided you with a translation of the English language version of the Terms, then you agree that the translation is provided for your convenience only and that the English language versions of the Terms will govern your relationship with Exaktime.
- b. If there is any contradiction between what the English language version of the Terms says and what a translation says, then the English language version shall take precedence.

## 4. Provision of the Services by Exaktime

- a. Exaktime may have subsidiaries and affiliated legal entities around the world ("Subsidiaries and Affiliates"). These companies may provide the Services to you on behalf of Exaktime itself. You acknowledge and agree that Subsidiaries and Affiliates will be entitled to provide the Services to you.
- b. Exaktime is constantly innovating in order to provide the best possible experience for its users. You acknowledge and agree that the form and nature of the Services which Exaktime provides may change from time to time without prior notice to you.

- c. As part of this continuing innovation, you acknowledge and agree that Exaktime may stop (permanently or temporarily) providing the Services (or any features within the Services) to you or to users generally at Exaktime's sole discretion, without prior notice to you. You may stop using the Services at any time. You do not need to specifically inform Exaktime when you stop using the Services.
- d. You acknowledge and agree that if Exaktime disables access to your account, you may be prevented from accessing the Services, your account details or any files or other content which is contained in your account.
- e. You acknowledge and agree that while Exaktime may not currently have set a fixed upper limit on the number of transmissions you may send or receive through the Services or on the amount of storage space used for the provision of any Service, such fixed upper limits may be set by Exaktime at any time, at Exaktime's discretion.

# 5. Use of the Services by you

- a. In order to access certain Services, you may be required to provide information about yourself (such as identification or contact details) as part of the registration process for the Service, or as part of your continued use of the Services. You agree that any registration information you give to Exaktime will always be accurate, correct and up to date.
- b. You agree to use the Services only for purposes that are permitted by (a) the Terms and (b) any applicable law, regolation or generally accepted practices or guidelines in the relevant jurisdictions (including any laws regarding the export of data or software to and from the United States or other relevant countries).
- c. You agree not to access (or attempt to access) any of the Services by any means other than through the interface that is provided by Exaktime, unless you have been specifically allowed to do so in a separate agreement with Exaktime. You specifically agree not to access (or attempt to access) any of the Services through any automated means unless specifically allowed to do so in a separate agreement with Exaktime.
- d. You agree that you will not engage in any activity that interferes with or disrupts the Services (or the servers and networks which are connected to the Services).
- e. Unless you have been specifically permitted to do so in a separate agreement with Exaktime, you agree that you will not reproduce, duplicate, copy, sell, trade

- or resell the Services for any purpose.
- f. You agree that you are solely responsible for (and that Exaktime has no responsibility to you or to any third party for) any breach of your obligations under the Terms and for the consequences (including any loss or damage which Exaktime may suffer) of any such breach.

# 6. Your passwords and account security

- a. You agree and understand that you are responsible for maintaining the confidentiality of passwords associated with any account you use to access the Services.
- b. Accordingly, you agree that you will be solely responsible to Exaktime for all activities that occur under your account.
- c. If you become aware of any unauthorized use of your password or of your account, you agree to notify Exaktime immediately at <a href="mailto:info@exaktime.com">info@exaktime.com</a>

## 7. Privacy and your personal information

- a. For information about Exaktime's data protection practices, please read

  Exaktime's privacy policy at

  https://www.exaktime.com/Info/privacy\_policy.aspx. This policy explains how

  Exaktime treats your personal information, and protects your privacy, when you use the Services.
- b. You agree to the use of your data in accordance with Exaktime's privacy policies.

#### 8. Content in the Services

- a. You understand that all content which you may have access to as part of, or through your use of, the Services are the sole responsibility of the person from which such content originated. All such information is referred to below as the "Content".
- b. You should be aware that Content presented to you as part of the Services, may be owned by others. You may not modify, rent, lease, loan, sell, distribute or create derivative works based on this Content (either in whole or in part) unless you have been specifically told that you may do so by Exaktime or by the owners of that Content, in a separate agreement.

# 9. Proprietary rights

- a. You acknowledge and agree that Exaktime (or Exaktime's licensors) own all legal right, title and interest in and to the Services, including any intellectual property rights which subsist in the Services (whether those rights happen to be registered or not, and wherever in the world those rights may exist). You further acknowledge that the Services may contain information which is designated confidential by Exaktime and that you shall not disclose such information without Exaktime's prior written consent.
- b. Unless you have agreed otherwise in writing with Exaktime, nothing in the Terms gives you a right to use any of Exaktime's trade names, trade marks, service marks, logos, domain names, and other distinctive brand features.
- c. If you have been given an explicit right to use any of these brand features in a separate written agreement with Exaktime, then you agree that your use of such features shall be in compliance with that agreement, any applicable provisions of the Terms, and Exaktime's brand feature use guidelines as updated from time to time.
- d. You agree that you shall not remove, obscure, or alter any proprietary rights notices (including copyright and trade mark notices) which may be affixed to or contained within the Services.

#### 10. License from Exaktime

- a. Exaktime gives you a royalty-free, non-assignable and non-exclusive licence to use the software provided to you by Exaktime as part of the Services as provided to you by Exaktime (referred to as the "Software" below). This licence is for the sole purpose of enabling you to use and enjoy the benefit of the Services as provided by Exaktime, in the manner permitted by the Terms.
- b. You may not (and you may not permit anyone else to) copy, modify, create a derivative work of, reverse engineer, decompile or otherwise attempt to extract the source code of the Software or any part thereof, unless this is expressly permitted or required by law, or unless you have been specifically told that you may do so by Exaktime, in writing.
- c. Unless Exaktime has given you specific written permission to do so, you may not assign (or grant a sub-licence of) your rights to use the Software, grant a security interest in or over your rights to use the Software, or otherwise transfer any part of your rights to use the Software.

## 11. Content licence from you

a. You retain copyright and any other rights you already hold in Content which you communicate or or through the Services.

## 12. Software updates

a. The Software which you use may automatically download and install updates from time to time from Exaktime. These updates are designed to improve, enhance and further develop the Services and may take the form of bug fixes, enhanced functions, new software modoles and completely new versions. You agree to receive such updates (and permit Exaktime to deliver these to you) as part of your use of the Services.

# 13. Ending your relationship with Exaktime

- a. The Terms will continue to apply until terminated by either you or Exaktime as set out below.
- b. If you want to terminate your legal agreement with Exaktime, you may do so by (a) notifying Exaktime at any time and (b) closing your accounts for all of the Services which you use, where Exaktime has made this option available to you. Your notice should be sent, in writing, to Exaktime's address which is set out at the beginning of these Terms.
- c. Exaktime may at any time, terminate its legal agreement with you if:
  - i. you have breached any provision of the Terms (or have acted in manner which clearly shows that you do not intend to, or are unable to comply with the provisions of the Terms); or
  - ii. Exaktime is required to do so by law (for example, where the provision of the Services to you is, or becomes, unlawfol); or
  - iii. Exaktime is transitioning to no longer providing the Services to users in the country in which you are resident or from which you use the service; or
  - iv. the provision of the Services to you by Exaktime is, in Exaktime's opinion, no longer commercially viable.
- d. Nothing in this Section shall affect Exaktime's rights regarding provision of Services under Section 4 of the Terms.
- e. When these Terms come to an end, all of the legal rights, obligations and liabilities that you and Exaktime have benefited from, been subject to (or which have accrued over time whilst the Terms have been in force) or which are

expressed to continue indefinitely, shall be unaffected by this cessation, and the provisions of paragraph 18.7 shall continue to apply to such rights, obligations and liabilities indefinitely.

#### **14. EXCLUSION OF WARRANTIES**

- a. NOTHING IN THESE TERMS, INCLUDING SECTIONS 14 AND 15, SHALL EXCLUDE OR LIMIT Exaktime'S WARRANTY OR LIABILITY FOR LOSSES WHICH MAY NOT BE LAWFULLY EXCLUDED OR LIMITED BY APPLICABLE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR CONDITIONS OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR LOSS OR DAMAGE CAUSED BY NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF IMPLIED TERMS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, ONLY THE LIMITATIONS WHICH ARE LAWFUL IN YOUR JURISDICTION WILL APPLY TO YOU AND OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW.
- b. YOU EXPRESSLY UNDERSTAND AND AGREE THAT YOUR USE OF THE
  SERVICES IS AT YOUR SOLE RISK AND THAT THE SERVICES ARE PROVIDED
  "AS IS" AND "AS AVAILABLE."
- c. IN PARTICULAR, EXAKTIME, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS DO NOT REPRESENT OR WARRANT TO YOU THAT:
  - i. YOUR USE OF THE SERVICES WILL MEET YOUR REQUIREMENTS.
  - ii. YOUR USE OF THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE OR FREE FROM ERROR.
  - iii. ANY INFORMATION OBTAINED BY YOU AS A RESULT OF YOUR USE OF THE SERVICES WILL BE ACCURATE OR RELIABLE, AND
  - iv. THAT DEFECTS IN THE OPERATION OR FUNCTIONALITY OF ANY SOFTWARE PROVIDED TO YOU AS PART OF THE SERVICES WILL BE CORRECTED.
- d. ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR OTHER DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.

- e. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED
  BY YOU FROM Exaktime OR THROUGH OR FROM THE SERVICES SHALL
  CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS.
- f. EXAKTIME FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

#### 15. LIMITATION OF LIABILITY

- a. SUBJECT TO OVERALL PROVISION IN PARAGRAPH 14.1 ABOVE, YOU

  EXPRESSLY UNDERSTAND AND AGREE THAT EXAKTIME, ITS SUBSIDIARIES

  AND AFFILIATES, AND ITS LICENSORS SHALL NOT BE LIABLE TO YOU FOR:
  - i. ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL CONSEQUENTIAL OR EXEMPLARY DAMAGES WHICH MAY BE INCURRED BY YOU, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY.. THIS SHALL INCLUDE, BUT NOT BE LIMITED TO, ANY LOSS OF PROFIT (WHETHER INCURRED DIRECTLY OR INDIRECTLY), ANY LOSS OF GOODWILL OR BUSINESS REPUTATION, ANY LOSS OF DATA SUFFERED, COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR OTHER INTANGIBLE LOSS;
  - ii. ANY LOSS OR DAMAGE WHICH MAY BE INCURRED BY YOU,
    INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE AS A RESULT OF:
    - a. ANY RELIANCE PLACED BY YOU ON THE COMPLETENESS,
      ACCURACY OR EXISTENCE OF ANY ADVERTISING FOR THE
      SERVICES.
    - b. ANY CHANGES WHICH EXAKTIME MAY MAKE TO THE SERVICES,
      OR FOR ANY PERMANENT OR TEMPORARY CESSATION IN THE
      PROVISION OF THE SERVICES (OR ANY FEATURES WITHIN THE
      SERVICES);
    - c. THE DELETION OF, CORRUPTION OF, OR FAILURE TO STORE, ANY CONTENT AND OTHER COMMUNICATIONS DATA MAINTAINED OR TRANSMITTED BY OR THROUGH YOUR USE OF THE SERVICES:

- d. YOUR FAILURE TO PROVIDE EXAKTIME WITH ACCURATE ACCOUNT INFORMATION;
- e. YOUR FAILURE TO KEEP YOUR PASSWORD OR ACCOUNT DETAILS SECURE AND CONFIDENTIAL:
- iii. THE LIMITATIONS ON EXAKTIME'S LIABILITY TO YOU IN PARAGRAPH
  15.1 ABOVE SHALL APPLY WHETHER OR NOT EXAKTIME HAS BEEN
  ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF
  ANY SUCH LOSSES ARISING.
- b. ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR OTHER DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.
- c. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM Exaktime OR THROUGH OR FROM THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS.
- d. EXAKTIME FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

#### 16. Other content

- a. The Services may include hyperlinks to other web sites or content or resources.

  Exaktime may have no control over any web sites or resources which are provided by companies or persons other than Exaktime.
- b. You acknowledge and agree that Exaktime is not responsible for the availability of any such external sites or resources, and does not endorse any advertising, products or other materials on or available from such web sites or resources.
- c. You acknowledge and agree that Exaktime is not liable for any loss or damage which may be incurred by you as a result of the availability of those external sites or resources, or as a result of any reliance placed by you on the completeness, accuracy or existence of any advertising, products or other materials on, or available from, such web sites or resources.

### 17. Changes to the Terms

- a. Exaktime may make changes to the Universal Terms or Additional Terms from time to time. When these changes are made, Exaktime will make a new copy of the Universal Terms available at http://www.Exaktime.com/accounts/TOS?hl=en and any new Additional Terms will be made available to you from within, or through, the affected Services.
- b. You understand and agree that if you use the Services after the date on which the Universal Terms or Additional Terms have changed, Exaktime will treat your use as acceptance of the updated Universal Terms or Additional Terms.

## 18. General legal terms

- a. Sometimes when you use the Services, you may (as a result of, or through your use of the Services) use a service or download a piece of software, or purchase goods, which are provided by another person or company. Your use of these other services, software or goods may be subject to separate terms between you and the company or person concerned. If so, the Terms do not affect your legal relationship with these other companies or individuals.
- b. The Terms constitute the whole legal agreement between you and Exaktime and govern your use of the Services (but excluding any services which Exaktime may provide to you under a separate written agreement), and completely replace any prior agreements between you and Exaktime in relation to the Services.
- c. You agree that Exaktime may provide you with notices, including those regarding changes to the Terms, by email, regular mail, or postings on the Services.
- d. You agree that if Exaktime does not exercise or enforce any legal right or remedy which is contained in the Terms (or which Exaktime has the benefit of under any applicable law), this will not be taken to be a formal waiver of Exaktime's rights and that those rights or remedies will still be available to Exaktime.
- e. If any court of law, having the jurisdiction to decide on this matter, rules that any provision of these Terms is invalid, then that provision will be removed from the Terms without affecting the rest of the Terms. The remaining provisions of the Terms will continue to be valid and enforceable.

- f. You acknowledge and agree that each member of the group of companies of which Exaktime is the parent shall be third party beneficiaries to the Terms and that such other companies shall be entitled to directly enforce, and rely upon, any provision of the Terms which confers a benefit on (or rights in favor of) them. Other than this, no other person or company shall be third party beneficiaries to the Terms.
- g. The Terms, and your relationship with Exaktime under the Terms, shall be governed by the laws of the State of California without regard to its conflict of laws provisions.
- h. You and Exaktime agree to submit to the exclusive jurisdiction of the courts located within the county of Los Angeles, California to resolve any legal matter arising from the Terms. Notwithstanding this, you agree that Exaktime shall still be allowed to apply for injunctive remedies (or an equivalent type of urgent legal relief) in any jurisdiction.



Ready to start seeing your savings?