

Arcoro Core HR Release Notes

February 17, 2022

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Release Overview

Arcoro is excited to announce the February 2022 release for our customers and partners. This release provides new features and enhancements to existing functionality for Arcoro Core HR. This document will describe the software updates and provide details to help you get started with these enhancements.

Enhancements

Carrier Billing Report

A new and enhanced Carrier Billing report is now available for customers. This report will help Admins gain more information and balance details back to carrier monthly billing statements.

This report can be found by navigating to Core HR > Reports > Benefits Management > Carrier Billing. To see this report, you will need to enable the setting from the Administrators > Page Setting > Reports.

This report can be ran by a specific date range, by carrier, plan types employee status and even different employee departments.

Reports > Benefits Management > Carrier Billing

Displays a breakdown of enrolled participants (count and premium totals) by Carrier, Benefit, Plan and Coverage Level.

1. Select a Package:
2021 Benefits Package

2. Enter Start Date:
05/01/2021

3. Enter End Date:
05/30/2021

4. Select Carrier:
Search Carrier
Carrier
 BCBS
 AllyHealth
 Humana
 Guardian

5. Select Benefit Type:
Search Benefit Type
Type Carrier
 Medical BCBS
 Dental BCBS
 Vision BCBS
 Medical Humana

6. Select Benefit Plan:
Search Benefit Plan
Plan Type
 PPO Medical
 HMO Medical
 Waive Medical
 PPO Dental

7. Select Employee Status:
Search Status
Status
 Full Time
 Leave of Absence
 Part Time
 Retired

8. Select Employee Department:
Search Department
Department
 Accounting
 Automation
 Executive
 Facility Tester

Include Test Employees

View

View

Carrier Billing Report Details

The Carrier Billing report can be downloaded in Excel or PDF format with enhanced output details such as age bands and amount of coverage. It also contains rate and record counts, premiums, and total volume for easier reconciliation against carrier invoices.

Carrier Name								
Policy Number#: XXXX - Plan Effective Date: January 01, 2022								
Benefit	Plan	Coverage Level	Count	Age Range	Premium	Volume	Rate	Total
Voluntary Employee Life and AD&D	Voluntary Employee Life and AD&D	\$10,000	13	0 - 29	\$124.80	\$130,000	\$0.80	\$10.40
		\$10,000	4	30 - 34	\$48.00	\$40,000	\$1.00	\$4.00
		\$10,000	13	35 - 39	\$171.60	\$130,000	\$1.10	\$14.30
		\$10,000	10	40 - 44	\$156.00	\$100,000	\$1.30	\$13.00
		\$10,000	13	45 - 49	\$327.60	\$130,000	\$2.10	\$27.30
		\$10,000	10	50 - 54	\$372.00	\$100,000	\$3.10	\$31.00
		\$10,000	4	55 - 59	\$254.40	\$40,000	\$5.30	\$21.20
		\$10,000	7	60 - 64	\$571.20	\$70,000	\$6.80	\$47.60
		\$10,000	1	65 - 69	\$120.00	\$10,000	\$6.50	\$6.50
		\$100,000	13	0 - 29	\$1248.00	\$1,300,000	\$8.00	\$104.00
		\$100,000	10	30 - 34	\$1200.00	\$1,000,000	\$10.00	\$100.00
		\$100,000	22	35 - 39	\$2904.00	\$2,200,000	\$11.00	\$242.00
		\$100,000	19	40 - 44	\$2964.00	\$1,900,000	\$13.00	\$247.00
		\$100,000	26	45 - 49	\$6552.00	\$2,600,000	\$21.00	\$546.00
		\$100,000	34	50 - 54	\$12648.00	\$3,400,000	\$31.00	\$1,054.00
		\$100,000	17	55 - 59	\$10812.00	\$1,700,000	\$53.00	\$901.00
		\$100,000	5	60 - 64	\$4080.00	\$500,000	\$68.00	\$340.00
		\$110,000	1	0 - 29	\$105.60	\$110,000	\$8.80	\$8.80
		\$110,000	3	35 - 39	\$435.60	\$330,000	\$12.10	\$36.30
		\$110,000	1	45 - 49	\$277.20	\$110,000	\$23.10	\$23.10
		\$120,000	1	30 - 34	\$144.00	\$120,000	\$12.00	\$12.00
		\$120,000	2	35 - 39	\$316.80	\$240,000	\$13.20	\$26.40
		\$120,000	2	40 - 44	\$374.40	\$240,000	\$15.60	\$31.20
		\$120,000	4	45 - 49	\$1209.60	\$480,000	\$25.20	\$100.80
		\$120,000	1	50 - 54	\$446.40	\$120,000	\$37.20	\$37.20
		\$130,000	1	0 - 29	\$124.80	\$130,000	\$10.40	\$10.40
		\$130,000	1	40 - 44	\$202.80	\$130,000	\$16.90	\$16.90
		\$130,000	3	45 - 49	\$982.80	\$390,000	\$27.30	\$81.90
		\$130,000	1	50 - 54	\$483.60	\$130,000	\$40.30	\$40.30
		\$130,000	1	55 - 59	\$855.60	\$130,000	\$65.82	\$65.82

Supported Browsers

The Arcoro platform is designed to provide browser-neutral service delivery. It is recommended that you use modern browsers, as we make every attempt to support the latest versions of the following browsers.

Browser	Version
Microsoft Internet Explorer (not compatibility mode)	11
Microsoft Edge	Latest*
Mozilla Firefox	Latest*
Google Chrome	Latest*
Apple Safari	Latest*

* Browser updates occur on a schedule outside of our release process and we cannot control issues as a result of a recent browser update. Our overall strategy is to maintain active browser support based on demand. Regardless of formal browser support, we will always troubleshoot and correct issues impacting users to the best of our ability within reasonable means.

Mobile Device Support

Arcoro views mobile device support as a critical capacity for our customers and we continue to add functionality to enhance the user experience on mobile devices. However, with many different devices and device specific software, it is impossible for Arcoro to test against every possible combination. With any questions or concerns, please feel free to contact our support team.

Technical Support

For technical assistance for any of our modules, contact our support staff at:

Phone: 1-877-252-2168


Web: support.arcoro.com

Email: support@arcoro.com

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