

Getting Your Team on the New Arcoro App

Mobile App Customer Adoption Guide | June 2026

ExakTime is now Arcoro Time!

Arcoro is unifying Arcoro Time (formerly ExakTime) and Core HR into one app -- just one download and one login for your workforce. Getting employees on the app is simple: **their existing credentials will still work, and there's no need to move data over.**

Your team will love the new app: we've refreshed the UI, made navigation easier, and more information is accessible from the field.

Use this guide to get every employee — new hire, existing user, or field crew — up and running fast.¹

What's in the app: Full Arcoro Time (formerly ExakTime) functionality: Time Clock, Time Cards, Timesheets, Expenses, Field Notes, Forms, and more. Plus Core HR self-service: employee profile, company directory, benefits, and pay stubs. The Time experience is the same simple design your employees have always loved, plus an upgraded HR experience. PLEASE NOTE that CoreHR capabilities are only for customers and employees with access to this product.

3 Steps to Download



Your employees can do the following on any mobile device:

<p style="text-align: center;">1 Search for Arcoro on the App Store or Google Play</p>	<p style="text-align: center;">2 Tap Download Free to download; requires active Arcoro subscription</p>	<p style="text-align: center;">3 Log In Use existing Arcoro credentials or though the ExakTime app — no new account needed</p>
--	---	--

Minimum OS required: Android 14; iOS 18

Download links

App Store:



Google Play:



¹ The legacy app will still be available for the time being

Deliver the Right Information to the Right Employees

We've put together the checklists below to help you communicate the switch and drive adoption across your teams.

NEW HIRES: Start them on the new app from day one

Why it matters: Getting new hires on the app from day one allows them to build their workflow around a single experience, without having to switch later.

What's in it for them: The convenience of a single app for everything (all current Time plus select CoreHR features); a clean interface that only shows what's relevant to them (based on role and company configuration); read-only features ensure they can view but won't inadvertently change any information.

How and when to communicate it:

- During onboarding:** Add the app download to your new hire checklist; pair it with device setup or first-day paperwork.
- In person:** Walk them through the 3-step download on the spot. In under 2 minutes, they'll be set up for success.
- Talking point:** *This is the one app you will use for time tracking, benefits, pay info, and your team directory.*

Admin action: *Provide the company setup code or create credentials before their start date. Setup code provisioning works exactly as it did before; no technical configuration is needed.*

EXISTING ARCORO TIME USERS: One tap and they're in

Why it matters: While our legacy ExakTime app will remain available, **all new features and improvements will only ship in the new one.** The sooner your team moves, the sooner they benefit from the full experience -- which will include capabilities like photo-based verification, training courses available on *and* offline, and enhanced employee portal features (like viewing pay information or updating personal details) in the coming months!

What they need to know: Transitioning to the Arcoro app is effortless. Existing Arcoro Time data, settings, and configurations automatically carry over; no data migration, re-enrollment, or new account setup is required. All your employees need to do is install the app and connect your company, and they're ready to go!

How to communicate it:

- Text or group chat:** Best for field crews; quick, direct, and meets them where they already are.
- Job site or crew briefing:** A quick mention before a shift starts is often the most effective nudge for field workers.

- ❑ **Company email:** Good for a formal announcement with download instructions and OS requirements included (use “3 Steps to Download” on page 1 of this doc!)

Admin action: *No setup required; encourage the download and let the auto-provision option do the work. You will receive ample advance notice before we sunset the legacy app.*

CORE HR / OFFICE USERS: HR info, benefits, and pay stubs in their pocket

Why it matters: Employees now have a more modern mobile home for their HR life. No desktop login is required to check benefits, view pay stubs, or look up a coworker.

What they can access: With the Arcoro app, important HR information is right at your fingertips. Stay connected to important employee and HR information with easy access to your profile, company directory, benefits, and pay details. Everything is organized in one convenient place, making it easy to find what you need when you need it. At launch, all Core HR features are view-only, allowing employees to quickly access information without making changes from the app.

How to communicate it:

- ❑ **Company email:** A natural fit for office users; include the App Store link, login instructions, and OS requirements.
- ❑ **Slack or Teams:** A quick post in your HR or all-staff channel is low friction and easy to reference later.
- ❑ **Team meeting:** Highlight the new app during your next team meeting and give a brief live demo of key features, such as the Benefits or Directory screen. Seeing the app in action often generates greater interest and adoption than written communications alone.

Admin action: *Confirm employees have Hub access and active credentials before directing them to download. If your organization has not yet migrated to the Hub, you will receive outreach on this from an Arcoro team member in the coming weeks. Core HR features require username and password login; PIN alone will not surface HR data.*

Questions? Contact your Arcoro Customer Success Manager, or see this [support article](#).